

Bio-Balance for Women of St. Louis, LLC  
10806 Olive Boulevard  
Creve Coeur, MO 63141

December 6, 2005

Dear Patients,

Thank you trusting us with your hormone management. I thought you might like to know that Bio-Balance 4 Women will have to increase our fees as of January 1, 2006, in case you would like to come in early for your insertion and enjoy the 2005 prices. We are still honoring the referral discount when you bring a new patient who begins pellet therapy.

- ❖ Initial and follow-up consultations will increase to \$250 with Dr. Maupin and \$200 with the Nurse Practitioners.
- ❖ Pellet insertion fees will increase to \$300 and each pellet will be \$35. Our insertion fee includes the pellet insertion, local anesthetic, instrument tray, and phone calls for related problems. We usually attend to the adjustment of your pellet dose at the next insertion visit.
- ❖ More complicated consultations concerning weight loss and endocrine imbalance, not related to the bio-identical hormone pellets, require a consultation visit. The fee for a consultation is equal to follow-up consultations. These are generally 30 minutes long.

In an attempt to keep our treatment affordable, we cannot employ staff to process insurance. This is a cash practice. All communications between you and your insurance company are your responsibility. We will provide you with a claim form and a receipt for your pellet insertion which you may send to your insurer. In some cases, we provide a letter of necessity (when relevant) at your initial insertion. You should copy and send this to the insurance company for each of your insertions. We will not write or call any insurance company or fill out any forms, so please do not ask us to do so.

Thank you for growing with us and we hope this letter finds you healthy and balanced!

Sincerely,

Kathy C. Maupin, M.D.  
President and Owner of Bio-Balance 4 Women